

Reset your SmartHub password on May 1st!



In an effort to make your SmartHub (energy bill) account more secure, all Eau Claire Energy Cooperative members with SmartHub will be forced to reset SmartHub passwords on May 1, 2020.

It's easy! Just log-in to your SmartHub account on May 1st or after and you will be asked to update your password. The new password must be 8-15 characters in length with a mix of upper/lower characters and at least 1 number. After May 1st, you will not be able to access your account until you reset your password.

We have offered online payments for many years, and it's a good idea to update your password on a regular basis for added security.

Two factor authentication also available

SmartHub also offers additional security for your account. It's called two factor authentication. This is not required but helps make your account more secure, and you can do it at any time. Just login to SmartHub and follow the prompts in the My Profile area to enable two-factor authentication.

Never used SmartHub?

If you've never signed up for SmartHub, it's an easy way for you to view your energy usage and pay your energy bill online. Sign up by going to www.ecec.com and click on SmartHub at the top of the home page. An easy to use app is also available.



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Eau Claire Energy Cooperative

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