YNNN

Eau Claire Energy Cooperative

Your Touchstone Energy® Partner

Office Hours: Monday-Friday 7:30 am - 4:00 pm
Office: 715-832-1603 Outage: 800-927-5090
www.ecec.com

A message from your Cooperative

October is Co-op month! One way we are celebrating is by returning over $861,000 of capital credits to over 15,400 of our members. Capital credits are applied to your bill; see the line called "Capital Credit Retirement." To learn more, visit out website at www.ecec.com. This is the cooperative difference!

TOTAL AMOUNT DUE

$172.73

PAYMENT DUE 10/20/2021

Member Name:	**WILLIE WIREDHAND**
Account #:	**0000000**
Billing Date:	**10/07/2022**
Current Bill Due Date:	**10/20/2022**
Previous Balance	$249.41
Payments Received	-$249.41
Capital Credit Retirement	**-$5.30**
Balance Forward	**-$5.30**
Current Charges	$178.03
Total Amount Due 10/20/21	**$172.73**

Charge detail found on the back of this page.

Monthly Energy Use Comparison

Total Energy Use Last Month	Total Energy Use This Month	Total Energy Use This Month Last Year
1,644 kWh	1,126 kWh	1,040 kWh
71° Avg temp	64° Avg temp	59° Avg temp

Your Average Daily Use

38 kWh — AVERAGE DAILY USE

$5.93 — AVERAGE DAILY COST

IMPORTANT MEMBER INFORMATION

Cash in on 2022 Energy Efficiency Incentives! As an ECEC member you can earn incentives on these and more! Energy Star appliances, appliance recycling, lighting, & Home Performance Evaluations. Go to www.ecec.com for more information.

PLEASE RETURN BOTTOM PORTION WITH YOUR PAYMENT

Account Number	**0000000**
Current Amount Due 10/20/21	**$172.73**
Amount Due after 10/20/21	**$174.46**

Your payment and any returned items may be processed electronically.

Eau Claire Energy Cooperative
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PO Box 368
Fall Creek, WI 54742-0368

IMPORTANT: If the phone numbers listed below are incorrect, this could result in delayed response to your power outage. Please correct the numbers below:

Home Number: (715) 123-4567

WILLIE WIREDHAND
123 MAIN ST
FALL CREEK, WI 54742

Eau Claire Energy Cooperative
PO Box 368
Fall Creek WI 54742-0368
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Account Number : 0000000

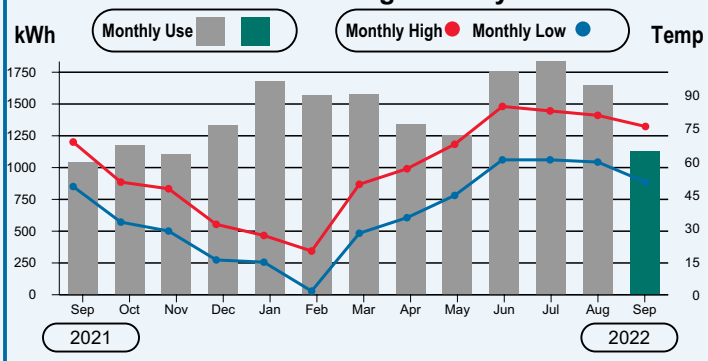
Service Address: 1234 MAIN ST

Meter #	Rate	Services From	Services To	Days	Readings Previous	Readings Present	Meter Multiplier	kWh Used
52518	A	08/31/2021	09/30/2021	30	30399	31525	1.0	1126

Current Charges

Monthly Service Charge		$33.00
Energy	1,126 kWh @ .128	$144.13
Water Heater Credit		-$3.00
PCA	1,126 kWh @ -.002895	-$3.26
NWPA	1,126 kWh @ -.003	-$3.38
Public Benefit Fee		$1.33
State Tax		$8.37
County Tax		$0.84
Total Current Activity		**$178.03**
Balance Forward		**-$5.30**
Total Amount Due		**$172.73**

kWh Usage History



Sign up for SmartHub for paperless billing, energy use data, outage information and notifications.

PAST DUE BILLS

Payments must be RECEIVED in our office by the due date each month to avoid a late payment charge. If the payment cannot be made by the due date, please contact the office during business hours 7:30 a.m. – 4:00 p.m., Monday-Friday. Bills that remain unpaid are subject to disconnect.

NEED ASSISTANCE?

If you feel you qualify for energy assistance, you must apply in the county where you reside (additional crisis services are available all year). For your convenience, we have listed the contact phone numbers for each county:

Eau Claire County (Western Dairyland)	715-836-7511	Chippewa County	715-726-7840
Dunn County	715-232-1116	Buffalo County	608-685-4412
Jackson County	715-284-4301	Pepin County	715-265-4271
Trempealeau County	715-985-2391	Clark County	715-743-5233

CALL BEFORE YOU DIG

Stay safe. For your protection, state law requires you to call 811 at least three working days before you start digging or excavating. You have a legal and financial responsibility for damage to utility lines.

Other Ways to Pay Your Bill

Online
Pay your bill with SmartHub at www.ecec.com

Phone
Call 855-386-9926 or 715-832-1603, option 2

Mobile App
Download the SmartHub app on Apple App Store or Google Play Store

In-Person
Visit us at 8214 US Hwy 12
Fall Creek, WI 54742
24-Hour Drop Box