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PO Box 368, Fall Creek, WI 54742-0368

ADDRESS SERVICE REQUESTED



8214 Hwy 12, Fall Creek, WI 54742
715-832-1603 888-832-1604
www.ecec.com
Emergency After Hours 800-927-5090

“
*I was and am very
thankful I can make a
call with a problem and
have it handled so well.*
”
Thank you!

~ Mike Falch, Fall Creek



PILOT LIGHT NEWS

A publication of Energy
Connections, a propane
subsidiary of Eau Claire
Energy Cooperative.

Winter 2011



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“I  Energy Connections”



PROPANE...

SERVICE AND SUPPORT
FROM A LOCAL COMPANY
YOU CAN TRUST!

Monday-Friday 7:30 a.m. - 4 p.m.

www.ecec.com

715-832-1603

888-832-1604 toll free

800-927-5090 for emergencies

24 hours/7 days of the week

Heating System Causing Problems?



Need a tune up
on your furnace &
heating system?

It's never too late to have your current
furnace or boiler checked over and
serviced for better efficiency!

See your friends at Energy Connections for:

- Quality 24/7 heating and cooling system service
- Free quotes on new high efficient furnaces & boilers.
- Many systems are eligible for rebates and tax credits.
- Free quotes on garage and space heaters.
- Experienced employees

Plan now to have your heating unit serviced or
upgraded this spring!

Contact Energy Connections today for expert
service on your current heating system or the
installation of a new system.

Office Hours: Mon-Fri 7:30am - 4:00pm



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Spread the Word!

Tell your friends and neighbors about the
quality local service provided by Energy
Connections. Whether it's propane
delivery or heating and cooling system
work, customer service is a top priority
here. As a part of Eau Claire Energy
Cooperative for over ten years, we
believe quality local service and local
ownership is important to our customers.



Smell Gas? Stay Safe!

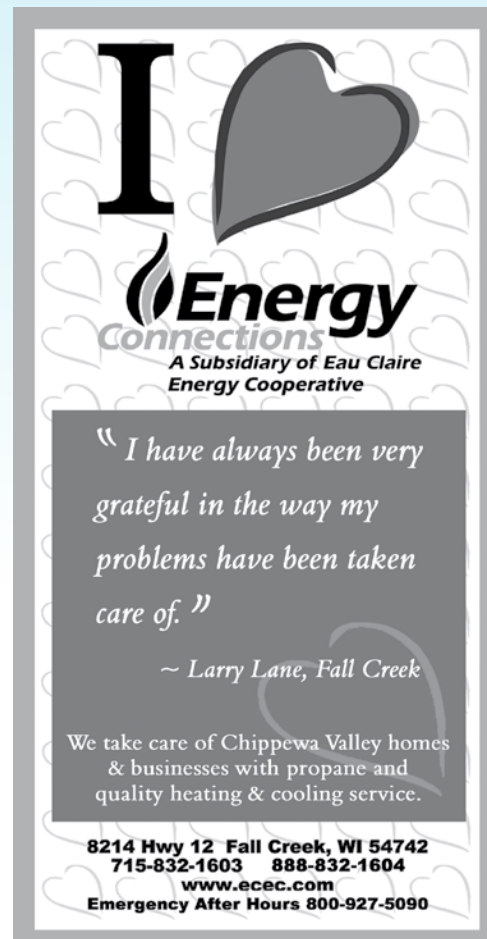
Stay safe. If you smell gas, at any time, inside or outside your home:


- **NO flames or sparks!** Immediately put out all open flames including candles, stove tops and smoking materials. Do NOT operate lights, appliances, telephones or cell phones. Flames or sparks from these sources can trigger an explosion or a fire.
- **Leave the area immediately!** Get everyone out of the building or area where you suspect gas is leaking immediately.
- **Shut off the gas.** Turn off the main gas supply valve on your propane tank, if it is safe to do so. To close the valve, turn it to the right (clockwise).

Storms Mean Being Prepared

Here are some important things to do before a winter or spring storm strikes.

- Know where your tank is.
- Mark your propane tank location with a flag, pole or a stake that is higher than the average snow cover depth for your area.
- Keep the top of the propane tank cleaned off for proper ventilation.
- Know how to shut off your tank in case of an emergency.
- Keep a path clear to the propane tank in case of an emergency.
- If you are a 'will call' customer, make sure you have an adequate supply of propane in your tank. In the event of a storm, roads leading to your home might not be accessible for delivery.
- Make a list of instructions on how to turn off the electricity, propane and water.
- Review propane safety information available on our web site at www.ecec.com.



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Energy Connections
A Subsidiary of Eau Claire Energy Cooperative

"I have always been very grateful in the way my problems have been taken care of."

~ Larry Lane, Fall Creek

We take care of Chippewa Valley homes & businesses with propane and quality heating & cooling service.

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Thank you!

It's pretty special when our customers take the time to clear pathways through deep snow to their propane tanks. At Energy Connections we feel very humble that our customers would spend the time to make it just a little easier on our employees. It can be tough work to wade through deep snow drifts, pulling many feet of hose to get to the propane tanks. We sincerely thank our customers for clearing paths through the deep snow.



Win \$50 worth of Propane!

Enter to win \$50 worth of propane from Energy Connections. All you need to do is fill in the information below and send it to Energy Connections so we receive it by February 20th. Mail your entry to:

Energy Connections
PO Box 368
Fall Creek, WI 54742

Name _____

Address _____

City/State/Zip _____

(No purchase necessary.)

(Must be a current customer of Energy Connections.)