

# Looking for lower utility bills?

## Benefits of a furnace tune-up

If you're looking to lower your utility bill a good place to start is with your furnace. By getting your furnace checked every year you can:

1. **Lower your utility bills** – a fully functioning furnace runs more efficiently.
2. **Extend the life of your heating system** – keep your system healthy and it'll perform better and longer.
3. **Avoid unexpected breakdowns during cold weather** – have your furnace checked on a regular basis.
4. **Take advantage of increased heating capacity** – tune ups help keep equipment running in tip top shape.
5. **Enjoy peace of mind** – reduce your chances of equipment failure.

## Continued from cover . . .

### *Don't Take Your Furnace for Granted*

#### Avoid unexpected heat loss

Scheduling an annual service inspection will allow the trained heating contractor to catch potential problems before your furnace shuts down. That's something you won't want to happen on a cold winter night. Qualified technicians will be able to either remedy the problem, or advise you on the best course of action to ensure the safety of your family.

#### Trained Licensed technicians offer workable solutions

Having a trained licensed technician perform annual service checks on your heating system can help your furnace run at top efficiency. When your furnace is properly tuned it will run at maximum efficiency. This means less energy consumption and lower energy bills.

#### Dust and dirt build up degrades efficiency

The buildup of dust and dirt in your heating system can keep your heating system from operating at its top efficiency. You will want the unit inspected on a regular basis to keep it running smoothly. Cleaning the furnace will allow it to continue to run smoothly without being hindered by soot and dirt that could eventually build up. The technician can also ensure the vents are clear and all gases are able to escape through the proper vents or chimney.

#### Be ready for winter & save money!

Taking the measure of having your heating system inspected annually will not only save you money on your energy bills, but you'll have peace of mind for the rest of the winter. Furthermore, the smaller expense of having a professional service your system can save more money down the road when compared to the cost of purchasing a brand new unit.

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### Looking for a new propane provider?

Customer service is a top priority at Energy Connections. As a part of Eau Claire Energy Cooperative for over ten years, we believe quality local service and local ownership is important to us and to our customers.

If you're looking for a new quality propane provider that's locally owned and top quality service for your heating or cooling system, contact Energy Connections today.

To switch your propane service to Energy Connections, contact us at 715-832-1603 or toll free 888-832-1604.

# PILOT LIGHT NEWS

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#### PAGE 1

Don't take your furnace for granted

#### PAGE 2

Ask the right questions

#### PAGE 3

That sound you hear is money escaping

#### PAGE 4

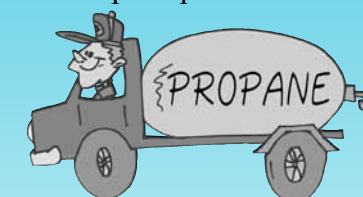
Choices Make Life More Convenient

#### PAGE 5

Looking for lower utility bills?

#### PAGE 6

Looking for a professional propane provider?



#### PROPANE...

SERVICE AND SUPPORT FROM A LOCAL COMPANY YOU CAN TRUST!

Monday-Friday 7:30 a.m. - 4 p.m.

[www.ecec.com](http://www.ecec.com)

715-832-1603

888-832-1604 toll free

800-927-5090 for emergencies

24 hours/7 days of the week



## Don't Take Your Furnace for Granted

For most people it's pretty easy to take your heating system for granted. When you need heat in the house you simply turn up the thermostat. You probably don't even check to see if the furnace is running properly. You may think that since you don't notice any immediate issue with your furnace that your heating system is operating correctly. This, however, may not be the case. Don't put off your annual heating system inspection. Without a routine check up by a qualified heating service technician, your furnace could be losing efficiency. Problems that could've otherwise been caught by periodic checkups are allowed to grow and cause damage to the unit, probably shortening its lifespan.

#### Safety is important for your family

The most important reason you should take measures to have your furnace serviced is for safety. Propane, natural gas and oil heating systems burn fossil fuel, which can produce harmful byproducts like carbon monoxide. You certainly won't want to risk your family's health by breathing in the poisonous gas, so be sure to have a professional heating service technician perform the annual maintenance on your unit. Furthermore, without an annual inspection, your furnace may have a greater risk of sparking a fire. . . . Continued on page 5

Looking for a new quality propane provider?

Looking for top quality service for your heating or cooling systems?

Contact **Energy Connections** today for quality local service.

## Ask the Right Questions

### How to know you're getting the right heating system.

Shopping for a major item such as a new heating system or furnace can be overwhelming. Look around for a contractor who is familiar with the products and able to perform work when needed. To get the right heating system for your home don't be afraid to ask the following questions:

1. What type of furnace do I need for the size of my home?
2. How many BTU's do I need? (What's a BTU?)
3. Is the existing ductwork (both supply and return) adequate?
4. Should I have more supply air and what about the basement air?
5. Does the venting need to be changed for the new furnace?
6. Is the hot water tank venting the proper size and gauge?
7. What advantages are there for a continuous low speed fan?
8. Will the old thermostat work with a new furnace?
9. How often should I change or clean the furnace filter?
10. What can I do as a homeowner to keep my furnace running at the highest efficiency possible?

## Employees rank high with customers.


Customer service continues to be a top priority at Energy Connections. This is just one point that separates us from our competition. That's why local service and local ownership is so important - we pay close attention to what our customers need. And we have comments from our customers to support that claim. Here's what some of our customers think about the service they have received from the friendly professionals at Energy Connections. (These quotations are printed word for word from the monthly surveys mailed to customers who recently requested service.)

*"Chris provided excellent advice and service."*

*"Great service!"*

*"Ron was very professional and thorough."*

*"Ron is outstanding. He explains the problem clearly, is courteous and friendly."*



**I Love Energy Connections**  
A Subsidiary of Eau Claire Energy Cooperative

*"I have always been very grateful in the way my problems have been taken care of."*

~ Larry Lane, Fall Creek

We take care of Chippewa Valley homes & businesses with propane and quality heating & cooling service.

8214 Hwy 12 Fall Creek, WI 54742  
715-832-1603 888-832-1604  
www.ecec.com  
Emergency After Hours 800-927-5090

## That Sound You Hear Is Money Leaving



UP TO  
**15 SEER**

Depend  
On Heil.

If your heating and cooling system is getting old, it may be making a strange noise. It's the sound of dollar bills flying out of your home, never to return. Many homes have an older, less efficient heating and cooling system. That translates to higher energy bills every month.

When you switch to a high-efficiency Heil® heating and cooling system, you can lower your energy bills and get greater comfort. Don't let your energy dollars slip away. Get a new money-saving Heil unit today.

**Call your friends at Energy Connections today to learn more!**

**HEIL**  
HEATING & COOLING PRODUCTS  
Heil-HVAC.com

## Choices Make Life More Convenient

Families are busy and the convenient choices offered by Energy Connections give families much more flexibility. The options below provide comfort and peace of mind when it comes to heating your home:

### Convenient Delivery Plans

1. **Automatic Delivery** – no need for you to check the tank or call us for propane gas deliveries.
2. **Will Call Delivery** – it's in your hands. You check the tank and decide when you want us to fill your propane tank.

### Convenient Payment Options

1. Budget Payment Plan
2. Metered Service – pay as you use it
3. Pre-buy – pay a fixed price
4. Cash, checks and credit cards accepted

### Underground and above ground propane tanks

### 24 Hour propane gas delivery

Heating and cooling service for your heating and cooling systems, including furnaces and air conditioning systems

Our experienced and qualified professional staff has been a part of your community for more than 60 years combined. They value top quality customer service in order to meet your specific needs.

If you don't already take advantage of the top quality service offered through Energy Connections, be sure to contact us at 715-832-1603 or toll free 888-832-1604.

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A Subsidiary of Eau Claire Energy Cooperative

[www.ecec.com](http://www.ecec.com)