

# Looking for lower utility bills?

## Benefits of a furnace tune-up

If you're looking to lower your utility bill a good place to start is with your furnace. By getting your furnace checked every year you can:

1. **Lower your utility bills** – a fully functioning furnace runs more efficiently.
2. **Extend the life of your heating system** – keep your system healthy and it'll perform better and longer.
3. **Avoid unexpected breakdowns during cold weather** – have your furnace checked on a regular basis.
4. **Take advantage of increased heating capacity** – tune ups help keep equipment running in tip top shape.
5. **Enjoy peace of mind** – reduce your chances of equipment failure.

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# Don't Take Your Furnace for Granted

### Avoid unexpected heat loss

Scheduling an annual service inspection will allow the trained heating contractor to catch potential problems before your furnace shuts down. That's something you won't want to happen on a cold winter night. Qualified technicians will be able to either remedy the problem, or advise you on the best course of action to ensure the safety of your family.

### Trained Licensed technicians offer workable solutions

Having a trained licensed technician perform annual service checks on your heating system can help your furnace run at top efficiency. When your furnace is properly tuned it will run at maximum efficiency. This means less energy consumption and lower energy bills.

### Dust and dirt build up degrades efficiency

The buildup of dust and dirt in your heating system can keep your heating system from operating at its top efficiency. You will want the unit inspected on a regular basis to keep it running smoothly. Cleaning the furnace will allow it to continue to run smoothly without being hindered by soot and dirt that could eventually build up. The technician can also ensure the vents are clear and all gases are able to escape through the proper vents or chimney.

### Be ready for winter & save money!

Taking the measure of having your heating system inspected annually will not only save you money on your energy bills, but you'll have peace of mind for the rest of the winter. Furthermore, the smaller expense of having a professional service your system can save more money down the road when compared to the cost of purchasing a brand new unit.

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8214 Hwy 12 Fall Creek, WI 54742  
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www.ecec.com  
Emergency After Hours 800-927-5090

*"The technician was very thorough in addressing the problem."*

~ Gordon Bischoff, Eau Claire

We take care of Chippewa Valley homes & businesses with propane and quality heating & cooling service.

# PILOT LIGHT NEWS

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Fall 2010



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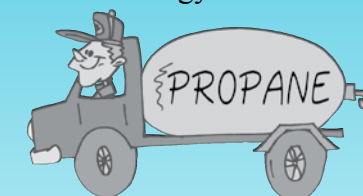
It's never too early

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Looking for lower utility bills?

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I love Energy Connections



**PROPANE...**

SERVICE AND SUPPORT FROM A LOCAL COMPANY YOU CAN TRUST!

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715-832-1603

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24 hours/7 days of the week

## Don't Take Your Furnace for Granted

For most people it's pretty easy to take your heating system for granted. When you need heat in the house you simply turn up the thermostat. You probably don't even check to see if the furnace is running properly. You may think that since you don't notice any immediate issue with your furnace that your heating system is operating correctly. This, however, may not be the case. Don't put off your annual heating system inspection. Without a routine check up by a qualified heating service technician, your furnace could be losing efficiency. Problems that could've otherwise been caught by periodic checkups are allowed to grow and cause damage to the unit, probably shortening its lifespan.

### Safety is important for your family

The most important reason you should take measures to have your furnace serviced is for safety. Propane, natural gas and oil heating systems burn fossil fuel, which can produce harmful byproducts like carbon monoxide. You certainly won't want to risk your family's health by breathing in the poisonous gas, so be sure to have a professional heating service technician perform the annual maintenance on your unit.

Furthermore, without an annual inspection, your furnace may have a greater risk of sparking a fire.

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## Ask the Right Questions

### How to know you're getting the right heating system.

Shopping for a major item such as a new heating system or furnace can be overwhelming. Look around for a contractor who is familiar with the products and able to perform work when needed. To get the right heating system for your home don't be afraid to ask the following questions:

1. What type of furnace do I need for the size of my home?
2. How many BTU's do I need? (What's a BTU?)
3. Is the existing ductwork (both supply and return) adequate?
4. Should I have more supply air and what about the basement air?
5. Does the venting need to be changed for the new furnace?
6. Is the hot water tank venting the proper size and gauge?
7. What advantages are there for a continuous low speed fan?
8. Will the old thermostat work with a new furnace?
9. How often should I change or clean the furnace filter?
10. What can I do as a homeowner to keep my furnace running at the highest efficiency possible?

## Employees rank high with customers.

Customer service continues to be a top priority at Energy Connections. This is just one point that separates us from our competition. That's why local service and local ownership is so important - we pay close attention to what our customers need. And we have comments from our customers to support that claim. Here's what some of our customers think about the service they have received from the friendly professionals at Energy Connections. (These quotations are printed word for word from the monthly surveys mailed to customers who recently requested service.)

*"Chris provided excellent advice and service."*

*"Great service!"*

*"Ron was very professional and thorough."*

*"Ron is outstanding. He explains the problem clearly, is courteous and friendly."*

*"I have always been very grateful in the way my problems have been taken care of."*

~ Larry Lane, Fall Creek

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## That Sound You Hear Is Money Leaving



UP TO  
**15 SEER**

Depend  
On Heil.

If your heating and cooling system is getting old, it may be making a strange noise. It's the sound of dollar bills flying out of your home, never to return. Many homes have an older, less efficient heating and cooling system. That translates to higher energy bills every month.

When you switch to a high-efficiency Heil® heating and cooling system, you can lower your energy bills *and* get greater comfort. Don't let your energy dollars slip away. Get a new money-saving Heil unit today.

**Call your friends at Energy Connections today to learn more!**

**HEIL**  
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## Heating System Causing Problems?



**Need a tune up on your furnace & heating system?**

**It's never too late to have your current furnace or boiler checked over and serviced for better efficiency!**

**See your friends at Energy Connections for:**

- Quality 24/7 heating and cooling system service
- Free quotes on new high efficient furnaces & boilers.
- Many systems are eligible for rebates and tax credits.
- Free quotes on garage and space heaters.
- Experienced employees

**Plan now to have your heating unit unit serviced or upgraded this spring!**

Contact Energy Connections today for expert service on your current heating system or the installation of a new system.

Office Hours: Mon-Fri 7:30am - 4:00pm

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