

## Choices Make Life More Convenient

Families are busy and the convenient choices offered by Energy Connections give families much more flexibility. The options below provide comfort and peace of mind when it comes to heating your home:

### Convenient Delivery Plans

1. Automatic Delivery – no need for you to check the tank or call us for propane gas deliveries.
2. Will Call Delivery – it's in your hands. You check the tank and decide when you want us to fill your propane tank.

### Convenient Payment Options

1. Budget Payment Plan
2. Metered Service – pay as you use it
3. Pre-buy – pay a fixed price
4. Cash, checks and credit cards accepted

### Underground and above ground propane gas heating systems

### 24 Hour propane gas delivery

Heating and cooling service for your heating and cooling systems, including furnaces, air conditioning systems and hydronic systems.

Our experienced and qualified professional staff has been a part of your community for more than 60 years combined. We provide top quality customer service in order to meet your specific needs.

If you don't already take advantage of the top quality service offered through Energy Connections, be sure to contact us at 715-832-1603 or toll free 888-832-1604.



[www.ecec.com](http://www.ecec.com)

PRSR STD  
U.S. Postage  
PAID  
DPC



ADDRESS SERVICE REQUESTED



**You can obtain a tax credit for up to \$1,500 when you purchase qualifying Heil high efficiency heating and/or cooling products! Call your friends at Energy Connections today for the details.**

# PILOT LIGHT NEWS

A publication of Energy Connections, a propane subsidiary of Eau Claire Energy Cooperative.

Summer 2010



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Pre-Buy guarantees pricing

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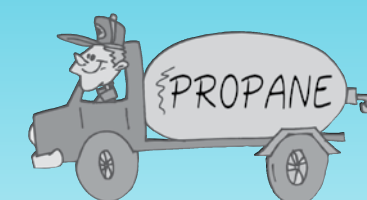
Employees rank high with customers

### PAGE 4

Never too early to fix the furnace

### PAGE 6

\$1,500 in Tax Credits



### PROPANE...

SERVICE AND SUPPORT FROM A LOCAL COMPANY YOU CAN TRUST!

Monday-Friday 7:30 a.m. - 4 p.m.  
[www.ecec.com](http://www.ecec.com)  
715-832-1603  
888-832-1604 toll free  
800-927-5090 for emergencies  
24 hours/7 days of the week

## Pre-Buy Guarantees Propane Pricing

**September 3, 2010 deadline or when fixed price supply runs out – whichever comes first!**

If you like to plan ahead and fix your propane price this year, try our Pre-Buy guarantee. Customers who own their propane tanks are offered a fixed Pre-buy price of \$1.579 while those customers who lease their tanks from Energy Connections will receive a fixed Pre-buy price of \$1.629 per gallon.

Energy Connections will guarantee the pre-purchased gallons at these fixed prices, including the following:

- You choose how many gallons with a minimum purchase of 400 Pre-buy gallons
- We complete the delivery of your Pre-buy gallons to you prior to April 15, 2011
- Pre-buy agreement starts upon payment of complete Pre-buy gallons ordered

For complete details, see the letter mailed to all Energy Connections customers on August 13. Or contact us at 715-832-1603 or toll free at 888-832-1604.

**Don't delay** – the deadline to lock in your Pre-buy propane price is September 3, 2010 or when the fixed price supply runs out – whichever comes first!



## Employees rank high with customers.

Customer service is a top priority at Energy Connections and is just one point that separates us from our competition. That's why local service and local ownership is so important - we pay close attention to what our customers need.

Here's what people think about Energy Connections employees and the superb service they provide to our propane and HVAC customers. These quotations are printed word for word from the monthly surveys we mail to customers.

*"They replaced the air conditioner as fast as possible taking my husband's health into consideration. Thank you so much."*

*"Ron did a great job. Thanks."*

*"Ron is a very professional and pleasant person to have as a service technician."*


*"Very satisfied."*

*"Very happy with the service."*

*"Very prompt."*

*"Great service - as usual!!"*

*"Ron and Bryn did a nice job, everything done as we agreed..."*



**I Love Energy Connections**  
A Subsidiary of Eau Claire Energy Cooperative

8214 Hwy 12 Fall Creek, WI 54742  
715-832-1603 888-832-1604  
www.ecec.com  
Emergency After Hours 800-927-5090

*"The technician was very thorough in addressing the problem."*

~ Gordon Bischoff, Eau Claire

We take care of Chippewa Valley homes & businesses with propane and quality heating & cooling service.

## That Sound You Hear Is Money Leaving



UP TO  
**15 SEER**

**Depend  
On Heil.**

If your heating and cooling system is getting old, it may be making a strange noise. It's the sound of dollar bills flying out of your home, never to return. Many homes have an older, less efficient heating and cooling system. That translates to higher energy bills every month.

When you switch to a high-efficiency Heil® heating and cooling system, you can lower your energy bills *and* get greater comfort. Don't let your energy dollars slip away. Get a new money-saving Heil unit today.

**Call your friends at Energy Connections today to learn more!**

**HEIL**  
HEATING & COOLING PRODUCTS  
Heil-HVAC.com

## Heating System Causing Problems?



**Need a tune up on your furnace & heating system?**

**It's never too early to have your current furnace or boiler checked over and serviced for better efficiency!**

**See your friends at Energy Connections for:**

- Quality 24/7 heating and cooling system service
- Free quotes on new high efficient furnaces & boilers.
- Many systems are eligible for rebates and tax credits.
- Free quotes on garage and space heaters.
- Experienced employees

**Plan now to have your air conditioning unit serviced or upgraded this spring!**

Contact Energy Connections today for expert service on your current heating system or the installation of a new system.

Office Hours: Mon-Fri 7:30am - 4:00pm

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