

# Propane Delivery Options – You Choose

When it comes to propane delivery you have a choice of delivery plans – Automatic Delivery or Will Call Delivery. You choose which one fits your needs best. It's easy! Sign up below.

## “Automatic Delivery” provides peace of mind

With the “Automatic Delivery” option, Energy Connections keeps track of your propane usage for you. Delivery will be made automatically without a need for you to call. We will automatically make deliveries to all current energy accounts.

## “Will Call Delivery” puts you in charge

With the “Will Call Delivery” plan, you are obligated to keep track of the amount of propane in your tank. It's easy to read the gauge on the top of tank. It's recommended that you call Energy Connections when the gauge reading is at approximately 20% and that you give us 5 business days notice prior to receiving your propane delivery. That allows us to include you on the next scheduled delivery route for your specific area.

In all cases, whether you sign up for the “Automatic Delivery” or the “Will Call Delivery” plan, Energy Connections is not responsible for out of propane gas situations on dual fuel and construction accounts.

Please note that in order to receive propane, all accounts with Energy Connections and Eau Claire Energy Cooperative must be kept current whether on “Automatic Delivery” or “Will Call Delivery.” All past due accounts are subject to the 5 business day notice following payment received on account. If there must be an after hour emergency or same day delivery and Energy Connections is not in your area a trip charge of \$100.00 will be applied.

All empty tanks are subject to a \$25.00 out of propane gas pressure check charge. All charges are subject to change without notice.

## Questions?

Contact Energy Connections at 715-832-1603 or toll free 888-832-1604

## To sign up for or change your method of propane delivery through Energy Connections, please complete the following:

The following statements are the delivery policy of Energy Connections to which I acknowledge and agree with notices and charges. Effective on (fill in date) \_\_\_\_\_ please place my account on the following delivery plan:

\_\_\_\_\_ **Automatic Delivery Plan**      \_\_\_\_\_ **Will Call Delivery Plan**

Name \_\_\_\_\_ Phone # \_\_\_\_\_

Premise Address (where propane is to be delivered) \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Mail to:** Energy Connections  
PO Box 368  
Fall Creek, Wisconsin 54742

PRSR STD  
U.S. Postage  
**PAID**  
DPC

**Energy Connections**  
A Subsidiary of Eau Claire Energy Cooperative  
PO Box 368, Fall Creek, WI 54742-0368  
ADDRESS SERVICE REQUESTED



## Air Conditioner Check Up 10% OFF!\*

**It's never too late to save energy & money!**

*Now is the time to have your central air conditioner checked for the hot weather of summer. If you are not happy with the output of your air conditioning unit, call Energy Connections. Ron's experience and quality service can help you keep cool this summer with a new and more efficient central air conditioning system.*

**\*Mention this ad and receive 10% OFF the labor on your central air conditioning check up.**

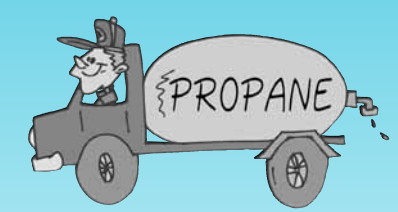
Offer expires June 15, 2010.



**(715)832-1603**  
(888)832-1604  
www.ecec.com



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New propane truck delivers!
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Did you know?
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Learn about minimum usage
- PAGE 5**  
Choose your delivery plan



**PROPANE...**  
SERVICE AND SUPPORT FROM A LOCAL COMPANY YOU CAN TRUST!

Monday-Friday 7:30 a.m. - 4 p.m.  
www.ecec.com  
715-832-1603  
888-832-1604 toll free  
800-927-5090 for emergencies  
24 hours/7 days of the week

## New Propane Fueled Truck Delivers on Cleaner Energy

### Propane provides convenience, performance and safety

Propane is the most used alternative transportation fuel in the United States and the world. Now it's being used to fuel the new bobtail delivery truck added to the Energy Connections fleet. Propane has one of the highest energy densities of all alternative fuels, so propane vehicles go farther on a tank of fuel. It is also an exceptionally safe fuel. In fact, propane tanks are 20 times more puncture resistant than gasoline tanks and propane has the lowest flammability range of all alternative fuels.

### Propane burns cleaner

Propane is a non-toxic fuel that burns cleanly – and that's a breath of fresh air for all of us. Compared with vehicles fueled by conventional diesel and gasoline, propane vehicles can produce significantly lower amounts of some harmful emissions and the greenhouse gas carbon dioxide. Compared to gasoline, propane yields 70% less smog-producing hydrocarbons, up to 50% less carbon monoxide, 12% less carbon dioxide, 20% less nitrogen oxide and cuts emissions of toxins and carcinogens like benzene and toluene by up to 96%. Unlike natural gas, propane is not a greenhouse gas when released directly into the atmosphere.

**Energy Connections**  
A Subsidiary of Eau Claire Energy Cooperative

# Did you know?

## Energy Connections offers choices to fit your lifestyle

Your friends at Energy Connections believe in offering choices that fit your lifestyle. You'll find options below that provide comfort and peace of mind for you and your family.

### Convenient Delivery Plans

1. Automatic Delivery – no need for you to check the tank or call us for propane gas deliveries.
2. Will Call Delivery – It's in your hands, you check the tank and call us for deliveries.

### Convenient Payment Options

1. Budget Payment Plan
2. Metered Service
3. Pre-Buy

### Underground and above ground propane gas systems

### 24 Hour propane gas delivery

### Heating and cooling service for your furnace and air conditioning systems

Our experienced and qualified professional staff has been a part of your community for more than 60 years combined. They value top quality customer service in order to meet your specific needs.

If you don't already take advantage of the top quality service offered through Energy Connections be sure to contact us at 715-832-1603 or toll free 888-832-1604 Monday through Friday.

**Energy Connections is a subsidiary of Eau Claire Energy Cooperative.**

## Continued from cover . . . New Propane Fueled Truck Delivers on Cleaner Energy

### Propane fuel = lower maintenance costs and extended engine life

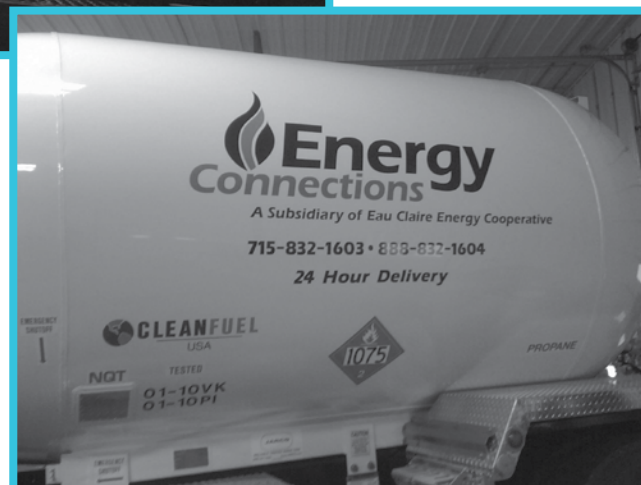
Lower maintenance costs are a primary reason for propane's popularity for use in delivery trucks, taxis, and buses. Propane's high octane rating and low carbon and oil contamination characteristics have resulted in documented engine life of up to two times that of gasoline engines. Because the fuel mixture (propane and air) is completely gaseous, cold start problems associated with liquid fuel are eliminated.

### Propane is NOT a greenhouse gas

Unlike natural gas, propane is not a greenhouse gas when released directly into the atmosphere. When considering the entire lifecycle of propane used in converted light-duty vehicles, it has been found that propane reduced greenhouse gas emissions by 21% to 24% and petroleum use by 98% to 99%.



*Energy Connections now has two propane fueled delivery trucks in the fleet.*



## MINIMUM USAGE REQUIREMENTS

These LP gas usage requirements became effective November 2006. Always be sure that you check with Energy Connections for current program details since changes may be made at any time.

### ANNUAL LEASE FEES

120 Tank	\$50.00
250 Tank	\$75.00
325 Tank	\$90.00
500 Tank	\$100.00
1,000 Tank	\$200.00

### MINIMUM USAGE

120 Tank	170 gallons
250 Tank	340 gallons
325 Tank	430 gallons
500 Tank	690 gallons
1,000 Tank	1,260 gallons

Lease fee prorated to actual annual gallons purchased, i.e., buy 50% of minimum - pay 50% of lease fee.

A yearly fee will be assessed if minimum usage requirements are not met.

Underground tanks are available for sale; customer is responsible for excavating costs; additional charges for regulators, anodes, fittings, piping, etc.

### WILL CALL PROGRAM

- 5 Business days notice
- After hour emergency delivery - \$100; and \$25 out of gas leak check charge on all empty tanks
- If delivery is needed for same day, an after hour delivery charge will be applied. **Minimum delivery - 250 gallons for 500 gallon tank; 400 gallons for 1,000 gallon leased tank. Complete fill required for 325 gallon or smaller tanks**
- Cash discount of 3 cents per gallon for 250 or more gallons if paid within 3 business days of delivery
- All empty tanks are subject to a \$25 leak check charge. Insurance regulations require leak checks for safety reasons
- To avoid costly out of gas pressure checks and delivery charges, help us help you save money - sign up for our Automatic Delivery Program
- **Warning - One of the biggest causes of propane accidents is caused by allowing propane tanks to run out of propane.** Insurance companies require a leak check of the system before it can be turned on - for the safety of you and your family

### KEEP ACCOUNT CURRENT

Please note that in order to receive propane, all accounts must be kept current whether on automatic delivery or will call delivery. All past due accounts are subject to the 5 business days notice following payment received on account. If there must be an after hour emergency or same day delivery and Energy Connections is not in your area, a trip charge of \$100 will be applied. All empty tanks are subject to a \$25 out of gas leak check charge. All charges are subject to change without notice.