



What's Worse Than No Heat This Winter?

We all know it's very inconvenient to run out of gas with your vehicle and be late for an important meeting or dinner with friends. Common sense tells us to check the gas gauge periodically so we don't get stranded and miss out on all the fun. Who wants to walk to the gas station in order to get a refill? What's more embarrassing is the harassment you'll get from your friends or co-workers when they find out – because you know they will find out.

For the same reason, don't get caught without heat in your home this winter because you didn't check the gauge on your propane tank or you had not signed up for Energy Connections' Auto Delivery Program. By taking that step now you can enjoy the peace of mind of reliable home heating comfort.

Don't let your propane tank run out of gas

If you're not signed up for the Auto Delivery Program, you should be keeping an eye on your propane tank gas gauge. There's nothing worse than running out of propane on a freezing cold winter day in Wisconsin. Here's what you do:

1. Carefully open the cover on the top of your propane tank so you can read the gauge.
2. Numbers on the gauge indicate the percentage of gas left in your tank. Look at the gauge attached to the tank with the numbers from 5-95.
3. If your gauge shows less than 25% you need to order gas right away.

You don't want your propane tank to run out of gas. National regulators recommend that anyone delivering propane to an out-of-gas customer or a new customer perform a complete system leak check. Energy Connections requires this complete system leak check to ensure the safety of our customers and employees. This leak or safety check could take up to an hour or longer to complete and could cost you a minimum of \$25.00.

We Provide Comfort & Peace of Mind

Look to the folks at Energy Connections for convenience, quality and comfort with propane. They have taken care of Chippewa Valley homes and businesses with propane plus quality heating and cooling services for over 28 years.


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A Subsidiary of Eau Claire
Energy Cooperative

PO Box 368, Fall Creek, WI 54742-0368

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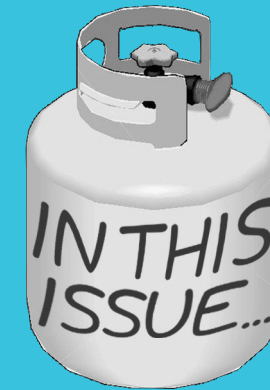
"Always great, courteous service. The service tech knows me by name."

~ Craig Mather, Cadott

PILOT LIGHT NEWS

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Energy Cooperative.

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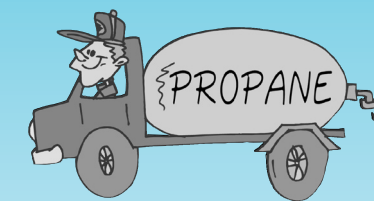
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Don't Run Out of Propane This Winter



PROPANE...

SERVICE AND SUPPORT
FROM A LOCAL COMPANY
YOU CAN TRUST!

Monday-Friday 7:30 a.m. - 4 p.m.

www.ecec.com

715-832-1603

888-832-1604 toll free

800-927-5090 for emergencies

24 hours/7 days of the week

Energy Efficiency Improvements Pay Off!

By taking a few steps toward a more energy efficient home or business you can save energy and money – that means you can better control your energy bills now and in the future. Take a look on page 2 at some of the things you could be doing now to save money this winter.



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Energy Efficiency Ways to Save Money!

1. A fit furnace is a happy furnace. Did you know that a furnace in tip top shape can work more efficiently during those long cold winter months? A fit furnace means you can use less fuel during the heating months and save yourself money on your energy bills. Plan ahead – don't wait until the last minute to have your furnace checked. The tune up you schedule now can save you a lot of misery and inconvenience during those cold winter months. Call Energy Connections at 715-832-1603 or toll free 888-832-1604.

2. Replacing a heating system or water heater? Be sure to purchase the most efficient model available. The energy you save over the life of the equipment will easily justify any higher initial costs.

3. Check your home chimney and appliance venting system at least annually to ensure that all connections are secure and the system is working efficiently.

4. Have your heating system inspected, cleaned and tested for efficiency and proper operation. A heating system that runs well is more efficient and will save money.

5. Change or clean furnace filters monthly. These filters catch the lint, dust, pet hair, circulating throughout your heating and cooling system and need periodic cleaning or replacement. Clean filters will increase the efficiency of your heating system.

6. Turn your water heater thermostat down from the standard 120 degrees to 115. You'll still have hot water when you need it, and save more than 10% on your water heating costs.

7. Install energy efficient shower heads. They cut down on water flow without diminishing the pressure.

8. Consider switching to a propane water heater. Over time, propane water heaters can cost up to one-third less to operate and they recover hot water twice as quickly as electric water heaters. That's great if you use a lot of hot water.



Sometimes We Do Say **NO**

At Energy Connections we like to say YES. But, sometimes we just need to say **NO**.

We believe in...

- ⊘ **NO** Hidden Fees
- ⊘ **NO** hazardous material fee
- ⊘ **NO** fuel surcharges
- ⊘ **NO** runaround

We believe saying **YES** to offering you...

- ✓ Trustworthy service
- ✓ Honest pricing
- ✓ Dependable service

Say **YES** to your friends at Energy Connections for your next...

- ✓ Heating or cooling system estimate & installation
- ✓ Furnace cleaning or repair
- ✓ Propane gas delivery

MINIMUM USAGE REQUIREMENTS

These LP gas usage requirements became effective November 2006. Always be sure that you check with Energy Connections for current program details since changes may be made at any time.

ANNUAL LEASE FEES

120 Tank	\$50.00
250 Tank	\$75.00
325 Tank	\$90.00
500 Tank	\$100.00
1,000 Tank	\$200.00

MINIMUM USAGE

120 Tank	170 gallons
250 Tank	340 gallons
325 Tank	430 gallons
500 Tank	690 gallons
1,000 Tank	1,260 gallons

Lease fee prorated to actual annual gallons purchased, i.e., buy 50% of minimum - pay 50% of lease fee.

A yearly fee will be assessed if minimum usage requirements are not met.

Underground tanks are available for sale; customer is responsible for excavating costs; additional charges for regulators, anodes, fittings, piping, etc.

WILL CALL PROGRAM

- 5 Business days notice
- After hour emergency delivery - \$100; and \$25 out of gas leak check charge on all empty tanks
- If delivery is needed for same day, an after hour delivery charge will be applied. **Minimum delivery - 250 gallons for 500 gallon tank; 400 gallons for 1,000 gallon leased tank. Complete fill required for 325 gallon or smaller tanks**
- Cash discount of 3 cents per gallon for 250 or more gallons if paid within 3 business days of delivery
- All empty tanks are subject to a \$25 leak check charge. Insurance regulations require leak checks for safety reasons
- To avoid costly out of gas pressure checks and delivery charges, help us help you save money - sign up for our Automatic Delivery Program
- **Warning - One of the biggest causes of propane accidents is caused by allowing propane tanks to run out of propane.** Insurance companies require a leak check of the system before it can be turned on - for the safety of you and your family

KEEP ACCOUNT CURRENT

Please note that in order to receive propane, all accounts must be kept current whether on automatic delivery or will call delivery. All past due accounts are subject to the 5 business days notice following payment received on account. If there must be an after hour emergency or same day delivery and Energy Connections is not in your area, a trip charge of \$100 will be applied. All empty tanks are subject to a \$25 out of gas leak check charge. All charges are subject to change without notice.



“Your Connection for Winter Comfort!”