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Pre-buy Your Propane

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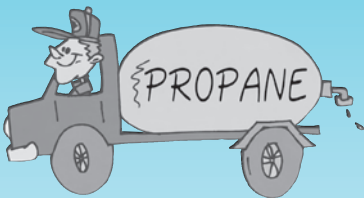
Free Programmable
Thermostat!

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Minimum Usage
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Propane Safety



PROPANE...

SERVICE AND SUPPORT
FROM A LOCAL COMPANY
YOU CAN TRUST!

Monday-Friday 7:30 a.m. - 4 p.m.

www.ecec.com

715-832-1603

888-832-1604 toll free

800-927-5090 for emergencies

24 hours/7 days of the week



Looking for a fixed price on propane?

If you would like to purchase your propane at a fixed price for the upcoming heating season, NOW is the time to do so through Energy Connections. For more information see page 2.

**Propane Pre-buy Program
Enrollment Deadline**

September 4, 2009



LOOKING FOR A FIXED PRICE ON PROPANE?

Propane Pre-buy Program Enrollment Deadline September 4, 2009

Now is the time to purchase your propane at a fixed price for the upcoming heating season through Energy Connections. Don't forget to enroll in Energy Connections' Propane Pre-buy Program – the deadline has been set for 4:00 pm on Friday, September 4th.

WHAT'S THE PRICE?

The Pre-buy price is \$1.239 for customers who own their own propane tanks and \$1.289 for customers who lease their tanks from Energy Connections. Energy Connections will guarantee the pre-purchased gallons at the fixed price and will not change the price whether the daily price rises or falls. Any gallons that exceed the Pre-buy amount will be charged at the current daily market price.

WHO IS ELIGIBLE?

Pre-buy pricing is available whether you have a propane tank that's leased from Energy Connections or if you own your tank. All accounts must be current in order to participate. Gallons and dollars are nontransferable and nonrefundable.

HOW MUCH PROPANE DO I NEED TO ORDER?

A minimum amount of 400 gallons must be purchased to participate in this program. To be eligible for this program, you need to have had past usage of at least 400 gallons.

WHEN WILL THE PROPANE BE DELIVERED?

Propane will be delivered as you need it. Delivery of all of the Pre-buy propane gallons must be delivered by April 15, 2010. If you choose not to take delivery on regularly scheduled routes, there is a \$100 fee for each delivery.

HOW DO I SIGN UP?

Watch your mail for the Pre-buy Program Enrollment form. Fill it in and return it with your total amount due to Energy Connections (at the Eau Claire Energy Cooperative headquarters building on Hwy 12 east of Eau Claire) no later than 4:00 p.m. Friday September 4, 2009. You can also obtain the enrollment form on our web site at www.ecec.com. Click on the Gas/HVAC tab. Print the form and return it with your payment to Energy Connections by the deadline.



QUESTIONS?

For answers to your questions contact Energy Connections at 715-832-1603 or toll free 888-832-1604.

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Replace It And Get A Free Programmable Thermostat!



Now for a limited time only, get a free programmable thermostat with the purchase of any Heil® QuietComfort Series product!

- Easy-to-program touch-switch keypad
- Easy-to-read digital display
- An \$89.00 value (suggested retail price)



HEATING & COOLING PRODUCTS

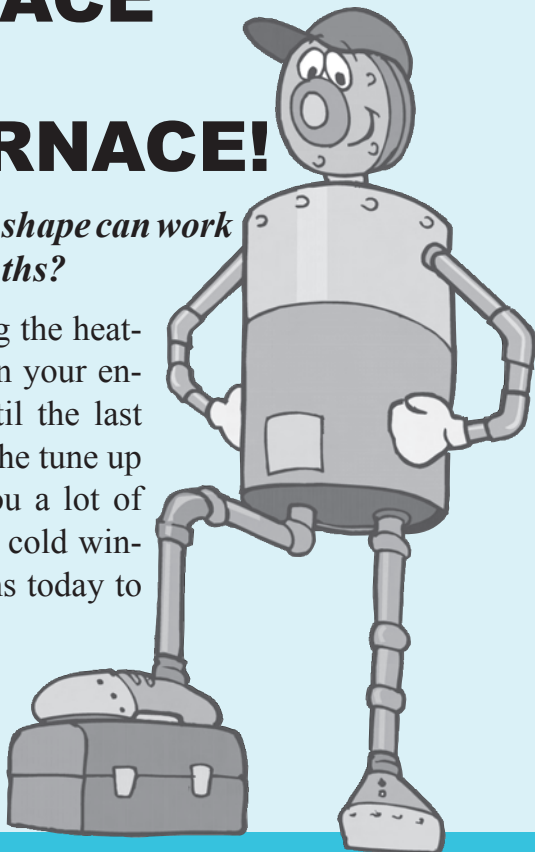
www.heil-hvac.com

A FIT FURNACE IS AN EFFICIENT FURNACE!

Did you know that a furnace in tip top shape can work more efficiently during heating months?

That means you can use less fuel during the heating months and save yourself money on your energy bills. Plan ahead - don't wait until the last minute to have your furnace checked. The tune up you schedule this summer can save you a lot of misery and inconvenience during those cold winter months. Contact Energy Connections today to schedule your furnace check up.

**Call 715-832-1603 or
toll free 888-832-1604.**



MINIMUM USAGE REQUIREMENTS

These LP gas usage requirements became effective November 2006. Always be sure that you check with Energy Connections for current program details since changes may be made at any time.

ANNUAL LEASE FEES

120 Tank	\$50.00
250 Tank	\$75.00
325 Tank	\$90.00
500 Tank	\$100.00
1,000 Tank	\$200.00

MINIMUM USAGE

120 Tank	170 gallons
250 Tank	340 gallons
325 Tank	430 gallons
500 Tank	690 gallons
1,000 Tank	1,260 gallons

Lease fee prorated to actual annual gallons purchased, i.e., buy 50% of minimum - pay 50% of lease fee.

A yearly fee will be assessed if minimum usage requirements are not met.

Underground tanks are available for sale; customer is responsible for excavating costs; additional charges for regulators, anodes, fittings, piping, etc.

WILL CALL PROGRAM

- 5 Business days notice
- After hour emergency delivery - \$100; and \$25 out of gas leak check charge on all empty tanks
- If delivery is needed for same day, an after hour delivery charge will be applied.
Minimum delivery - 250 gallons for 500 gallon tank; 400 gallons for 1,000 gallon leased tank. Complete fill required for 325 gallon or smaller tanks
- Cash discount of 3 cents per gallon for 250 or more gallons if paid within 3 business days of delivery
- All empty tanks are subject to a \$25 leak check charge. Insurance regulations require leak checks for safety reasons
- To avoid costly out of gas pressure checks and delivery charges, help us help you save money - sign up for our Automatic Delivery Program
- **Warning - One of the biggest causes of propane accidents is caused by allowing propane tanks to run out of propane.** Insurance companies require a leak check of the system before it can be turned on - for the safety of you and your family

KEEP ACCOUNT CURRENT

Please note that in order to receive propane, all accounts must be kept current whether on automatic delivery or will call delivery. All past due accounts are subject to the 5 business days notice following payment received on account. If there must be an after hour emergency or same day delivery and Energy Connections is not in your area, a trip charge of \$100 will be applied. All empty tanks are subject to a \$25 out of gas leak check charge. All charges are subject to change without notice.



"I have always been very grateful in the way my problems have been taken care of."

~ Larry Lane, Fall Creek

IMPORTANT PROPANE SAFETY INFORMATION FOR YOU AND YOUR FAMILY!



IF YOU SMELL GAS

- 1. NO FLAMES OR SPARKS!** Immediately put out all smoking materials and other open flames. Do not operate lights, appliances, telephones, or cell phones. Flames or sparks from these sources can trigger an explosion or fire.
- 2. LEAVE THE AREA IMMEDIATELY!** Get everyone out of the building or area where you suspect the gas is leaking.
- 3. SHUT OFF THE GAS.** Turn off the main gas supply valve on your tank if it is safe to do so. To close the valve, turn it to the right (clockwise).
- 4. REPORT THE LEAK.** From a neighbor's home or other nearby building away from the gas leak, call your propane retailer right away. If you can't reach your propane retailer, call 911 or your local fire department.
- 5. DO NOT RETURN TO THE BUILDING OR AREA** until your propane retailer, emergency responder, or qualified service technician determines that it is safe to do so.
- 6. GET YOUR SYSTEM CHECKED.** Before you attempt to use any of your propane appliances, your propane retailer or a qualified service technician must check your entire system to ensure that it is leak-free.



CO AND YOUR SAFETY

WHAT IS CARBON MONOXIDE (CO)? You can't taste or smell CO, but it is a very dangerous gas. High levels of CO can come from appliances that are not operating correctly, or from a venting system or chimney that becomes blocked. **CO CAN BE DEADLY!** High levels of CO can make you dizzy or sick. In extreme cases, CO can cause brain damage or death. Symptoms of CO poisoning include: headache, dizziness, fatigue, shortness of breath, and nausea. **CO DETECTORS CAN IMPROVE SAFETY.** For an extra measure of safety, consider installing a CO detector listed by UL on each level of your home.



IF YOU SUSPECT CO IS PRESENT, ACT IMMEDIATELY!

1. If you or a family member shows physical symptoms of CO poisoning, get everyone out of the building and call 911 or your local fire department.
2. If it is safe to do so, open windows to allow entry of fresh air, and turn off any appliances you suspect may be releasing CO.
3. If no one has symptoms, but you suspect that CO is present, call your propane retailer or a qualified service technician to check CO levels and your propane equipment.

TO HELP REDUCE THE RISK OF CO POISONING:

- Have a qualified service technician check your propane appliances and related venting systems annually, preferably before the heating season.
- Never use a gas oven or range-top burners to provide space heating.
- Never use portable heaters indoors unless they are designed and approved for indoor use.
- Never use a barbecue grill (propane or charcoal) indoors for cooking or heating.

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ADDRESS SERVICE REQUESTED



*"We have always had
prompt and good service
from your company.*

Keep up the good work!"

~ Kenith Herrick, Augusta

We Provide Comfort & Peace of Mind

Look to the folks at Energy Connections for convenience, quality and comfort with propane. They have taken care of Chippewa Valley homes and businesses with propane plus quality heating and cooling services for over 28 years.